Directions of Innovating Public HDR in the Age of Generative Artificial Intelligence

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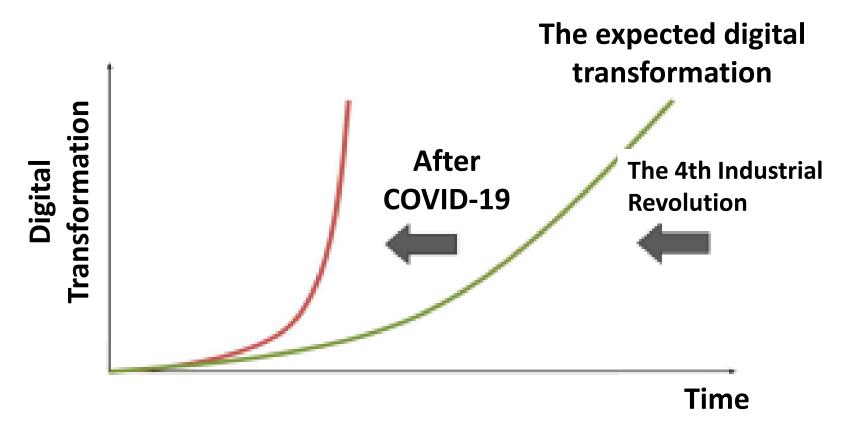
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Ι

Digital Transformation and the Advent of Generative Al

Digital Transformation OECD(2019)

How the proliferation of business models driven by the use of digital technologies leads to productivity gains



After COVID-19 The "Digital Everywhere" phenomenon

(의화에제대학교 EWHA WOMANS UNIVERSITY

Expanding the concept of digital transformation



Digitization

Analog to digital conversion



Digitalization

Applying digital technologies



Digital Transformation

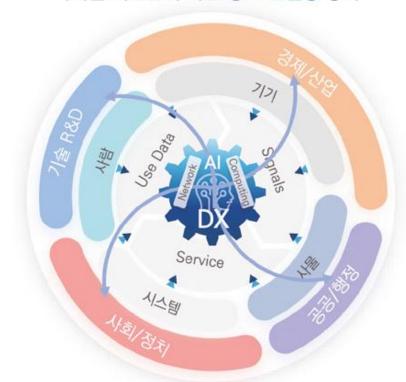
Digital thinking

Digital transformation leading to future change

Keywords Leveraging artificial intelligence, big data analytics, hyperconnectivity (real-time networking)

디지털 대전환에 따른 상호 연결성 강화





■ IT technology's tools for digital transformation



Characteristics of digital transformation

3 Characteristics of digital transformation





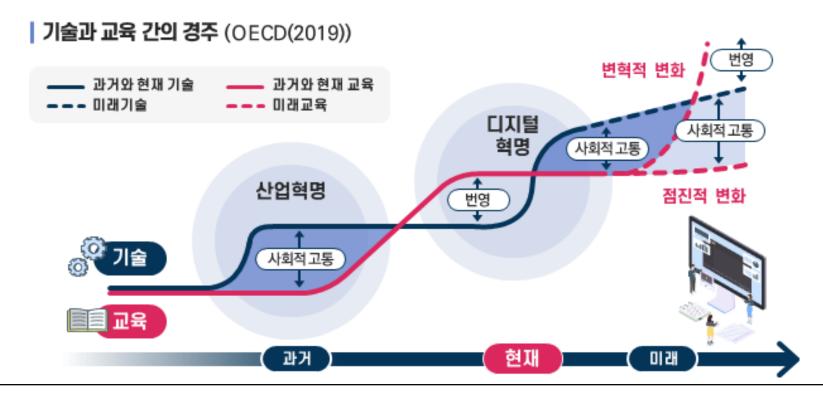


Acceleration of digital transformation

Ripple effects and scalability

Ambivalence of direction

■ Digital transformation and education

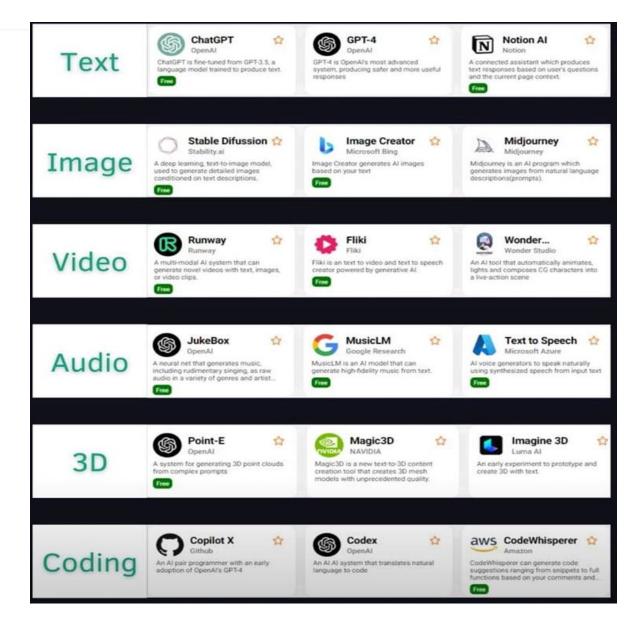


Shifting education paradigms and the growing need for education innovation to meet the changing times.

Increasing attempts to adopt and apply AI technologies to personalize education for individual learners

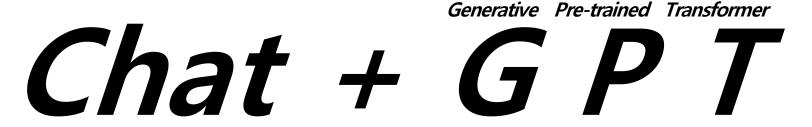
Concept and Types of Gen Al

- Generative AI is a technology for developing AI systems with human-like creativity and inventiveness.
- Generative AI systems generate new information or works based on given data or problems and provide them to users.
- Generative AI uses natural language processing to automatically create documents, images, music, videos, etc.



1) ChatGPT의 개념



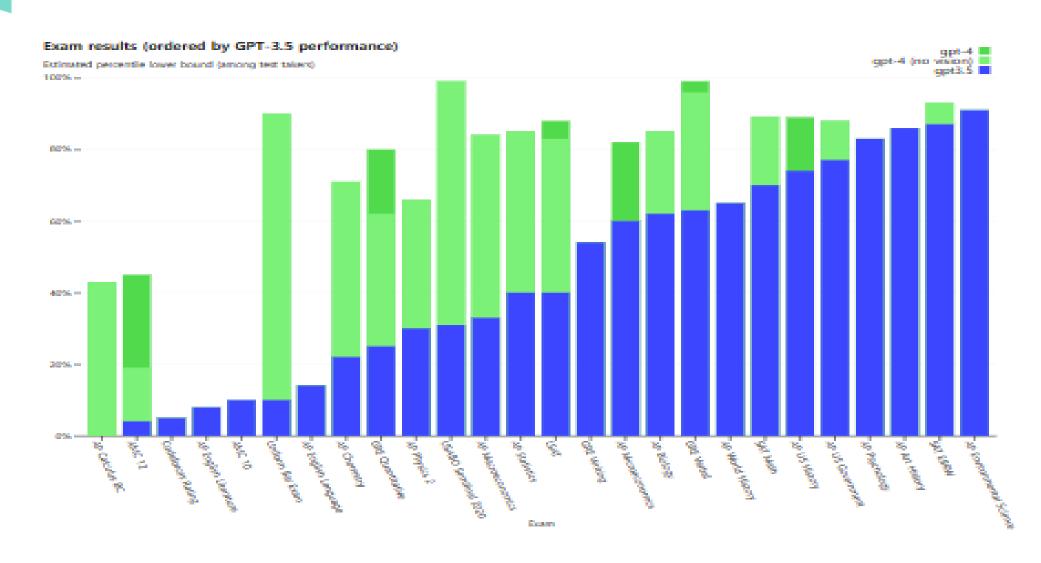


대화형 인공지능

생성형 사전학습 트랜스포머

OpenAI에서 개발한 자연어 처리(NLP, Natural Language Processing) 인공지능 언어 모델을 사용한 대화형 인공지능 서비스

Performance Experiment Results of ChatGPT-4



Performance Experiment Results of ChatGPT-4

Simulated exams	GPT-4 extimated percentile	GPT-4 (no vision) extimated percentile	GPT-3.5 extimated percentile
Uniform Bar Exam (MBE+MEE+MPT) ¹	298/400 -soth	298/400	213/400 -10th
LSAT	163	161	149
	-88th	-88rd	-40th
SAT Evidence-Based Reading & Writing	710/800	710/800 *85rd	670/800 -87th
SAT Math	700/800	690/800 «88th	590/800 -70th
Graduate Record Examination (GRE) Quantitative	163/170	157/170	147/170
	~50th	*\$2nd	=25th
Graduate Record Examination (GRE) Verbal	169/170	165/170	154/170 -684
Graduate Record Examination (GRE) Writing	4/6	4/6	4/6
	-54th	*34th	-34th
JSABO Semifinal Exam 2020	87/150	87/150	43/150
	55th-100th	seth-south	81st-88rd
USNCO Local Section Exam 2022	36/60	38/60	24/60
Medical Knowledge Self-Assessment Program	75%	75%	53%
Codeforces Rating	392	392	260
	below 5th	below 5th	below 5th
AP Art History	5	5	5
	86th-100th	seth-sooth	86th-100th
AP Biology	5	5	4
	89th-400th	85th-100th	62nd~63th
AP Calculus BC	4	4	1
	45rd-35th	45rd-55th	0th-7th

3. Use cases for generative Al

Use cases for ChatGPT

ChatGPT is widely used in marketing, academic writing, arts and culture, and more.









Tiffany H. Kung, Morgan Cheatham ChatGPT, Arielle Medenilla, Czarina Sillos, Lorie De Leon, Camille Elepaño, Maria Madriaga, Rimel Aggabao, Giezel Diaz-Candido, James Maningo, Victor Tseng doi: https://doi.org/10.1101/2022.12.19.22283643

This article is a preprint and has not been peer-reviewed [what does this mean?]. It reports new medical research that has yet to be evaluated and so should *not* be used to guide clinical practice.





Nurse Education in Practice
Volume 66, January 2023, 103537



Editorial

Open artificial intelligence platforms in nursing education: Tools for academic progress or abuse?

Siobhan O'Connor ^a ≳ ¹ 🖾, ChatGPT ^b 🖾

3. Use cases for generative Al

Use cases for GEN AI

- Copyright issues can arise because AI technology can be used to create, modify, and reproduce works.
- Unclear who owns the copyright when Alcreates a work.
- Jason Allen's artwork "Space Opera Theater," created using Midjourney (an Al image generator), won an art competition and sparked a copyright controversy.



출처: 콜로라도주 박람회 페이스북

3. Use cases for generative Al

Use cases for GEN AI

- The photographer who won the top prize in the world's most prestigious photography competition, the Sony World Photography Awards 2023, suddenly declines to accept the award.
- German photographer Boris Eldaksen said he wanted to make sure Al-generated images were eligible for the competition, and wanted to open up a discussion about the future of photography.



출처: 보리스 엘다크센〈위기억: 전기기술자〉

4. Notes on using ChatGPT

Al and ChatGPT related issues

- If the data in the natural language processing model contains biased data, misinformation, or personal information, the answers may also be biased or inaccurate and may result in a privacy breach.
- Learners must have the knowledge to make judgments about the information provided by ChatGPT.

Biased data
Incorrect information
Personal information

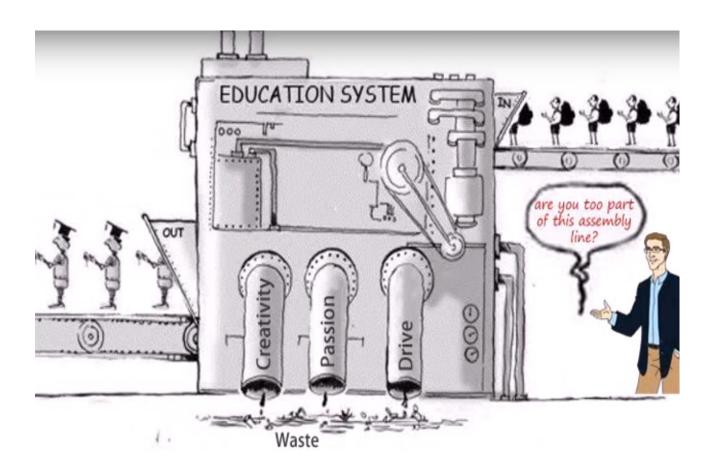


Biased answers
Inaccurate answers
Privacy violations

Current Status of Public HRD



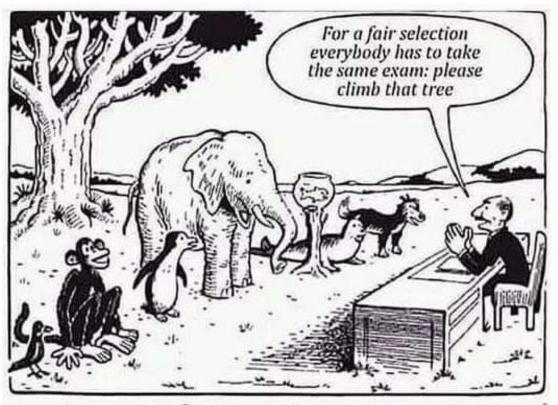
■ Problems of HRD in Industrial Society



Mass Production HRD

■ HRD in the trap of averages

The 1940s fighter pilot crash epidemic in the United States was caused by the trap of averages.



Our Education System

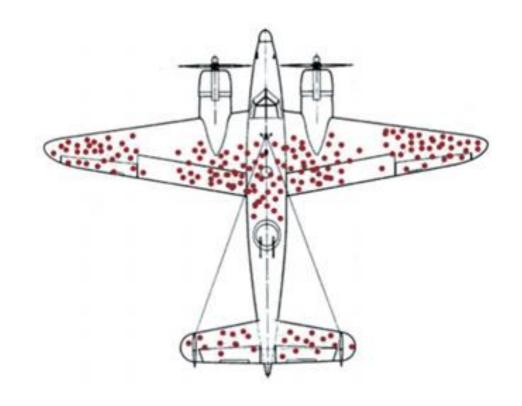
"Everybody is a genius. But if you judge a fish by its ability to climb a tree, it will live its whole life believing that it is stupid."

- Albert Einstein

■ Results of Average-Oriented HRD



■ The problem of survivor bias



Survivor Bias
- Distribution of Shots Fired by Returning Fighters

Survivor bias in HRD

Align training goals and performance management with high performers

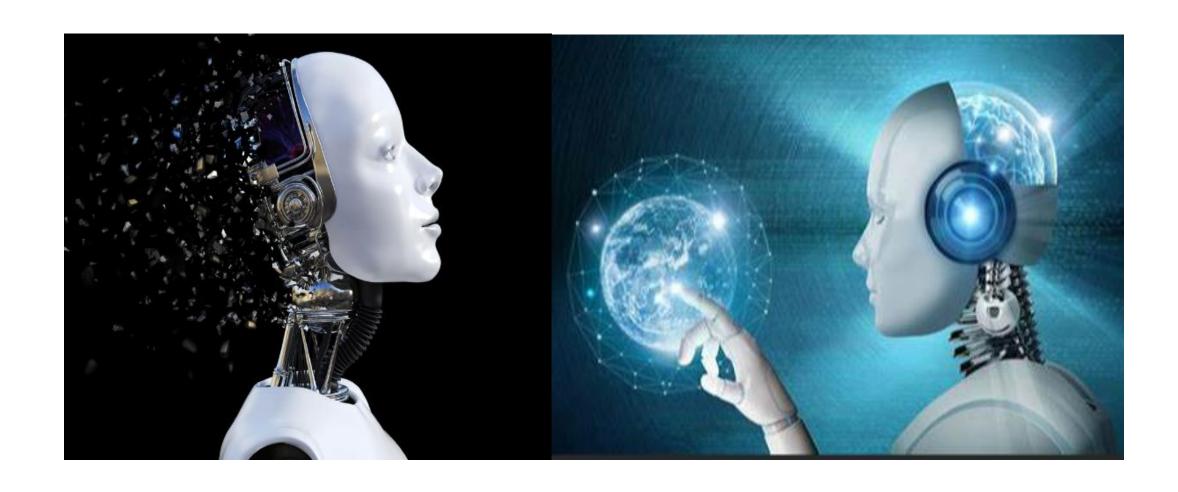


Failure to manage training for those who really need it

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Direction of Public HRD in the Generative Al Era

■ Is there a time when knowledge is no longer needed?



■ What training do public officials need?

(What) Training required for public officials

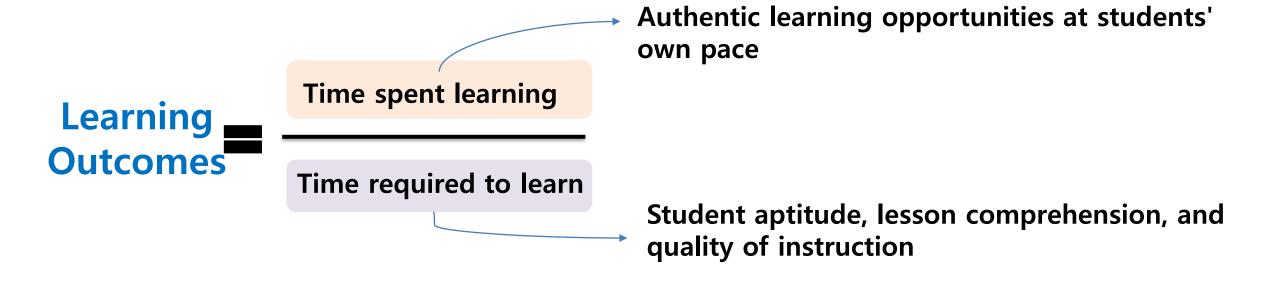
Organizational needs

VS.

Individual learning needs

■ Personalized HRD

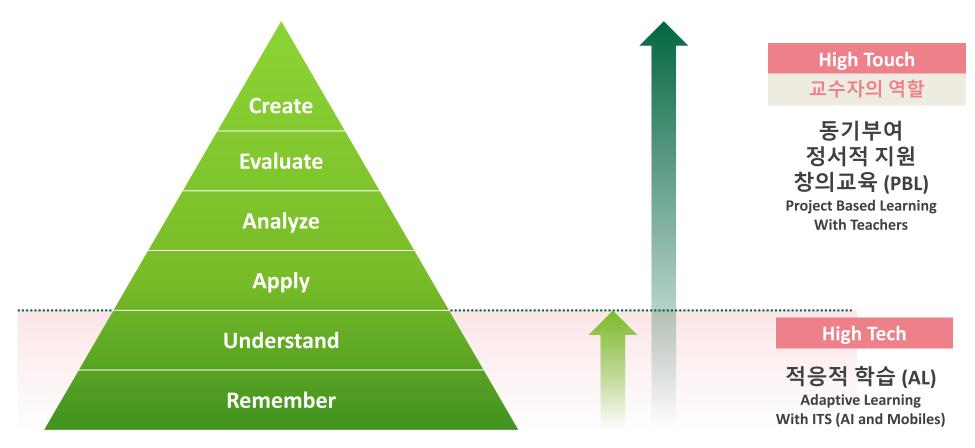
Enable mastery learning with personalized HRD



■ Hybrid HRD

(How) HRD Operational Direction

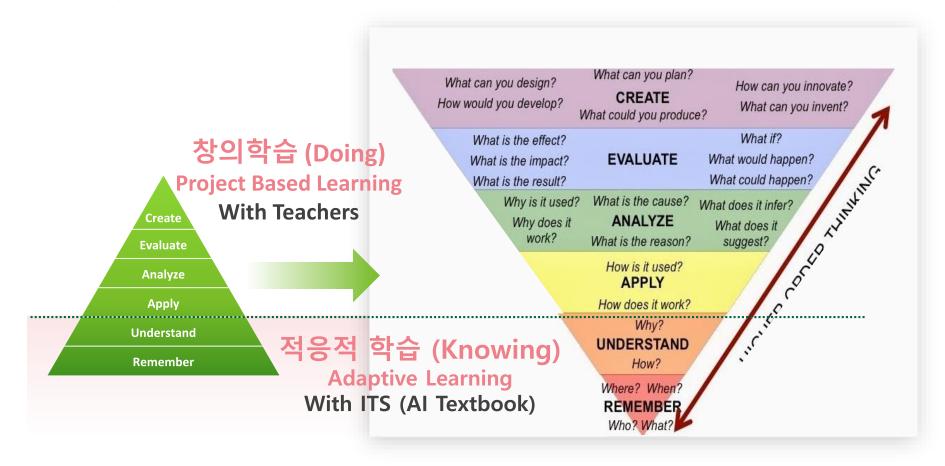
Hybrid HRD (Knowing + Doing)



■ Hybrid HRD

(How) HRD Operational Direction

Transition to Hybrid HRD with AI



■ Educational Use of ChatGPT

UNESCO (2023)

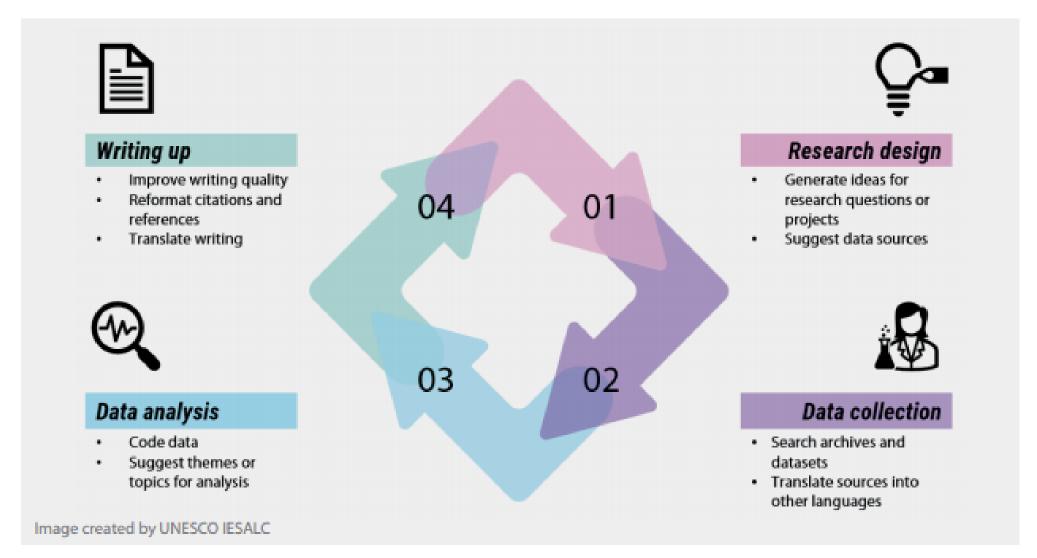
- 1. Possibility engine (아이디어 도출)
- 2. Socratic opponent (토론 상대자)
- 3. Collaboration coach (협력적 코치)
- 4. Guide on the side (가이드)
- 5. Personal tutor (개인 튜터)
- 6. Co-designer (학습 디자이너)
- 7. Exploratorium (탐색 도우미)
- 8. Study buddy (학습 동료)
- 9. Motivator (동기 부여)
- 10. Dynamic assessor (즉각적 평가)

Role ⁶	Description	Example of implementation
Possibility engine	Al generates alternative ways of expressing an idea	Students write queries in ChatGPT and use the Regenerate response function to examine alternative responses.
Socratic opponent	Al acts as an opponent to develop and argument	Students enter prompts into ChatGPT following the structure of a conversation or debate. Teachers can ask students to use ChatGPT to prepare for discussions.
Collaboration coach	Al helps groups to research and solve problems together	Working in groups, students use ChatGPT to find out information to complete tasks and assignments.
Guide on the side	Al acts as a guide to navigate physical and conceptual spaces	Teachers use ChatGPT to generate content for classes/courses (e.g., discussion questions) and advice on how to support students in learning specific concepts.
Personal tutor	Al tutors each student and gives immediate feedback on progress	ChatGPT provides personalized feedback to students based on information provided by students or teachers (e.g., test scores).
Co-designer	Al assists throughout the design process	Teachers ask ChatGPT for ideas about designing or updating a curriculum (e.g., rubrics for assessment) and/or focus on specific goals (e.g., how to make the curriculum more accessible).
Exploratorium	Al provides tools to play with, explore and interpret data	Teachers provide basic information to students who write different queries in ChatGPT to find out more. ChatGPT can be used to support language learning.
Study buddy	Al helps the student reflect on learning material	Students explain their current level of understanding to ChatGPT and ask for ways to help them study the material. ChatGPT could also be used to help students prepare for other tasks (e.g., job interviews).
Motivator	Al offers games and challenges to extend learning	Teachers or students ask ChatGPT for ideas about how to extend students' learning after providing a summary of the current level of knowledge (e.g., quizzes, exercises).
Dynamic assessor	Al provides educators with a profile of each student's current knowledge	Students interact with ChatGPT in a tutorial-type dialogue and then ask ChatGPT to produce a summary of their current state of knowledge to share with their teacher/for assessment.

출처: UNESCO(2023). ChatGPT and artificial intelligence in higher education: quick start quide.

■ Public sector problem solving project using ChatGPT

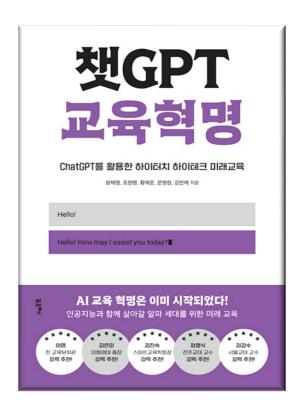
Figure 3: Possible uses of ChatGPT in the research process



The Best Way to Predict the Future is to Invent It.

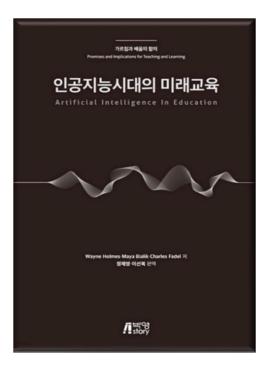
미래를 예측하는 최선의 방법은 미래를 창조하는 것이다.

Alan Kay









Thank you so much!

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